

National Network of Libraries of Medicine
Southeastern/Atlantic Region
Annual Report
May 1, 2003 – April 30, 2004 – Year 03

Executive Summary:

I. Network Programs

A. Resource Sharing: ILL and DOCLINE/SERHOLD/DOCUSER

Beth and Evelyn managed the DOCLINE activities in the Region. There are currently 671 DOCLINE members. During the year, five DOCLINE applications were sent resulting in the addition of five new participants; 13 codes were deactivated, 15 were reinstated, and two libraries closed. Beth monitored DOCLINE reports and contacted libraries with high non-receipt statistics and those that fell below the 75% fill rate norm.

Beth provided three DOCLINE classes in the region to 34 participants. Classes were held at Atlanta Health Sciences Librarians' meeting in Atlanta, at Georgia Health Sciences Libraries Association meeting in Lake Lanier, GA and at the Tennessee Health Sciences Library Association meeting, in Knoxville, TN.

The SE/A supported four ILL lending projects in the region -MACLend with 73 libraries from NC, MD, VA, WV, and DC; SEND with 78 libraries in AL, FL, GA, MS, PR, SC, TN, and VI and Freeshare with 131 Region 2 members. A new group was formed this year in the Region called E-SEA. It is a reciprocal borrowing group for free electronic document delivery. There are 56 members.

We continued to promote the Electronic Funds Transfer System. Forty-three (43) Network members are currently participating in EFTS. Beth became an invited member of the EFTS advisory committee and attended teleconferences along with several other members from Region 2, Beth Layton, Ginny Dupont and Dan McCollum. She announced each new SE/A Region EFTS participant to all resource library directors.

There are 510 libraries participating in SERHOLD. Instructions on inputting and updating records into the SERHOLD database is included as part of the DOCLINE class and phone consultations are available to new members if needed.

Beth, Evelyn, Toni and Colette participated in an evaluation of the new DOCUSER interface this year.

Beth, Dale and Toni taught eight Linkout classes in the region, four via teleconference. In-person classes were provided in VA, NC, TN and GA. There are 145 Linkout members in the Region.

We provided feedback to NLM on its procedures for increasing ILL charges above the national maximum charge. There is preliminary interest on the part of four libraries to do the ARL cost study.

On 08/22/2003, staff met with NLM representatives about participating in a pilot project using the Siebel customer service software. Training on the system occurred at NLM on 10/07–08/2003. In mid-November, Siebel went live in the SE/A office. Sandy Triolos of NLM spent the day on-site at the RML helping Evelyn and Beth become accustomed to the program. The project ended in late December.

B. Membership

We continue to use various methods to recruit new members to the Region. We attended state meetings of health information professionals, exhibited at state library association meetings, and referred potential members to our revised membership brochure with application on our website: <http://nnlm.gov/sea/membership/membform.html>

Currently, there are 610 full and 449 affiliate Network members in the SE/A Region. Beth has worked with Network members to update their DOCUSER records.

Thirty (30) academic health sciences libraries signed agreements to serve as resource libraries in the NN/LM SE/A for the current five-year contract.

SE/A staff attended various information professional meetings including: Florida Health Sciences Library Association, Association of North Carolina Health and Science Librarians, Virginia Council of Health Sciences Libraries, Alabama Health Libraries Association, Southern Chapter of MLA, Tennessee Health Sciences Libraries Association, Health Sciences Section of the South Carolina Library Association, Mid-Atlantic chapter of MLA, GaIN, Mississippi Library Association, Georgia Health Sciences Libraries Association, and Tennessee Library Association.

SE/A staff visited Network member and potential member libraries including: Medical College of Georgia; Tuskegee Institute; Saint Joseph's Mercy Care Services, Atlanta, GA; Emory University; Mississippi State Library Commission; Memphis Shelby County Public Library; University of Mississippi Medical Center; Southeastern Regional Medical Center; UNC Pembroke Library; Southern Regional AHEC; VCU Consumer Health Education Center; Alachua County Library District; Halifax Medical Center and Wake Forest University Coy C. Carpenter Library.

Several presentations were made at state library association meetings to promote NLM products as well as Network membership:

Mississippi Library Association
South Carolina Library Association
West Virginia Library Association

Toni presented at the North Carolina Central Library School on 03/15/2004 on Becoming a Medical Librarian.

The SE/A staff with the assistance of Frieda and MJ hosted the NLM Associate Fellows on 10/17/2003. Staff provided information on their job responsibilities and answered questions about the RML, Frieda provided information about the library, and MJ provided a tour and information about building the library.

As part of our Network programs, we put out a call for applications from SE/A network members to promote health sciences librarianship in the Region. The purpose of this program is to promote health sciences librarianship to ensure that qualified health science librarians will be available to fill vacant positions at Network member institutions. The potential audience may include current or potential MLS library school students, public or academic librarians, or health professionals joining our profession. Network members or library schools can apply for up to \$500 for each project.

We approved funding for the following librarian promotion projects this year:
Mount Sinai Medical Center, Miami Beach, FL – work with a library school student on a project to develop an introduction to the library web-based catalog
Alabama Health Libraries Association, for a session on health sciences librarianship at the Alabama Library Association meeting, 04/20-23/2004, Montgomery, AL
Virginia Commonwealth University – Mid-Atlantic Chapter library school student project
University of North Carolina - Host a session and panel discussion on medical librarianship for the UNC-Chapel Hill Student Chapter of the Special Library Association.
Wake Forest University School of Medicine Library - Hold a training and promotion session for area academic, public and health sciences librarians.

A new award was advertised in May. The Professional Development for Primary Access Library Staff award provides financial support to Network member library staff to develop skills and knowledge in using technology for health information access and delivery, library or personnel management, or other skills that will benefit them in their positions. Awards made this year included:

Rebecca Harrington, Orlando Regional Healthcare Health Science Library to attend the National Cancer Institute's Cancer Patient Education Network Conference in Toronto.

Addajane Wallace, Halifax Hospital, to take the Creating Documents for the Palm Handhelds course.

Ann Farrell, Mayo Clinic Bursak Biomedical Library –to take a class at the University of North Florida School of Continuing Education

Ann Farrel, Mayo Clinic Bursak Biomedical Library – to attend the NLM Building symposium

Michelle Beaulieu – Present at the National AHEC meeting in Baltimore

Mary Fielder, Three Rivers AHEC to attend the National AHEC meeting and health literacy course in July in Baltimore

Rosalind Lett will attend the AMIA meeting, Washington, DC November 8-12, 2003.

C. Regional Advisory Council

The Regional Advisory Council held its annual meeting on 02/02/2004 in Baltimore. We had an NLM and NN/LM update, discussion on open access, health literacy, electronic document delivery, state planning teams, outreach planning subcontracts, and the development of state pages. The agenda for the meeting is available at <http://nnlm.gov/sea/aboutus/rac/2004/agenda2004.html> Minutes are available at <http://nnlm.gov/sea/aboutus/rac/2004/minutes2004.html>

A RAC electronic discussion group was promoted to enhance communications with the council. It was used throughout the year to update and inform the council and to elicit feedback on issues and questions about the Region.

D. Communications

The SE/A continued to use a combination of personal contact, print and electronic means to communicate with Network members. We published six issues of the electronic regional newsletter SEA Currents. Two regional electronic discussion lists were used to communicate with Network members and RAC members. The nnlm-sea list, open to all Network members, has 302 subscribers. Bryan, Dale and Colette worked with the NN/LM web team throughout the year to maintain our presence on the NN/LM web site.

The newly redesigned website was rolled out on July 1, 2003 to positive comments from SE/A members. We began to develop state resource pages at the end of the contract year, hiring Laura Hileman to assist with their development.

Staff participated in teleconferences with the NLM and NN/LM staffs as scheduled. Also Jana and Becky participated in the consumer health coordinators teleconferences; Toni, Dale and Jana in the outreach coordinators teleconferences; Beth in the DOCLINE coordinator teleconferences and Bryan in the webteam and National Outreach Mapping Center teleconferences.

Toni maintained the NN/LM outreach listproc. Current membership is 39. Beth managed the Maryland Area Health Sciences Library list.

Janice, Frieda, Bryan, Beth, Toni, Jana and Dale attended the RML Directors meeting in San Diego May 2-7, 2003. Janice and Frieda attended the RML directors meeting in Houston, TX on 12/04 -05/2003.

Staff continued to provide in-person or telephone consultations and forwarded information about NLM products to the nnlm-sea list as appropriate.

E. Grants

We assisted Network members with grant questions and referred callers to the NIH grant application on the web. We informed members of available grants and deadlines in the newsletter, at updates and on the nnlm-sea list. We received several requests from potential applicants for copies of funded Internet Access to Digital Libraries.

Beth served as a reviewer for HIV/AIDS proposals for NLM's Specialized Information Services.

We wrote letters of support for several Network members applying for NLM grants.

Toni taught PubMed and MedlinePlus courses at G.A. Carmichael Health Center in Canton, MS in support of their Internet Access to Digital Libraries grant.

F. Evaluation and Feedback

Feedback from Network members, health professionals and the Regional Advisory Council was provided throughout the year to the NNO on electronic mail and in quarterly reports.

A request for quotation was issued to host and facilitate state planning teams. Four state planning team applications were received and approved for funding:

MUSC and University of South Carolina for South Carolina
Mercer School of Medicine Library, Morehouse School of Medicine Library, Emory University, and Medical College of Georgia
Virginia Council of Health Sciences Libraries for Virginia
Alabama Health Libraries Association for Alabama

Janice attended the Virginia State Planning and Evaluation team meetings in Richmond on 10/3/2003 and 04/23/2004.

Janice attended the Alabama state planning team meeting in Birmingham, AL on 03/11-12/2004.

Janice and Toni attended the Georgia state planning team meeting in Macon on 04/27/2004.

The RFP will be re-issued for year 04.

II. Outreach

A. Outreach to Health Professionals

There are 343 Network libraries providing Loansome Doc services in the Region. 248 Loansome Doc referrals were made this year.

We worked on updating the outreach database and worked with the National Online Mapping Center (NOMC) on using the new outreach activity form. We sent summaries of all projects that are active to the NOMC for inclusion in the new activities database. We also tested and sent comments on the new Outreach and Consumer Health System developed by NLM.

Dale and Colette attended the National Online Mapping Center training, Indianapolis, IN, 09/05/2003.

Presentations to health professional groups included:

Toni gave a brief presentation to the nursing faculty at the University of Maryland on NLM products.

Janice presented "Tapping a Resource Goldmine" at the Preventive Health and Health Services Block Grant Coordinators Policy and Training Workshop in Atlanta GA on 09/08/2003.

Site visits made in support of outreach subcontracts for health professionals included: University of Florida Health Sciences Center Library in support of their public health project on 12/11/2003.

Wake Forest University in support of the Northwest AHEC PDA project on 03/31/2004.

We funded a new health professionals' subcontract in year 03:

Florida State University – Delivery of PDA Technology to Florida State College of Medicine affiliated hospital librarians: training and information resource evaluation. FSU College of Medicine Library will create a network of hospital librarians with enhanced technological skills so they can better serve their medical professional clients who use handheld technology at the point of care. FSU will provide training opportunities, handheld devices, and pocket reference tools at each participating hospital library. The project will run December 1, 2003 – January 31, 2005.

Continuing subcontracts include:

University of Tennessee Health Science Center – Healthy Connections for Community Health Center Project

The project will run from December 1, 2002 – June 30, 2004.

Wake Forest University - Northwest AHEC – Hand-held Technology Project

The project will run from January 1, 2003- March 31, 2004.

University of Maryland, Baltimore – Health Outreach to Faith Communities through a Parish Nurse Program

<http://www.parishnursing.umaryland.edu/>

The project runs from June 1, 2001 – December 31, 2004.

Public Health Foundation – Expanded Website Project <http://www.phf.org/>

The project runs from March 1, 2003 –August 31, 2004.

Projects completed this year include:

University of Florida – Improving Information Skills for Florida Public Health Professionals The project ran from July 1, 2001 – June 30, 2003.

B. Consumer Health Services

We hired Becky Hebert as Specific Populations/Outreach Coordinator. This is a new position and will work with minority, community-based and faith-based organizations as part of our consumer health program.

Site visits made on behalf of consumer health outreach projects included: University of Tennessee Health Center in Memphis on 01/14/2004 in support of their faith-based outreach project.

Becky attended the Outreach Symposium in Chicago, IL on 10/09/2003 about the health information needs of specific populations such as minorities and medically underserved groups.

Jana attended a health literacy session at the National Association of Community Health Centers annual meeting conducted by Pfizer.

Beth participated in the January 2004 Symposium, "Stake Your Claim to Health Literacy" in California as a panelist and leader of two breakout sessions. Her sessions focused on regulations, standards, and financial impacts of low health literacy.

We promoted a request for proposal for electronic access to health information projects. The deadline for receipt of proposals is 06/04/2004. We expect a good number of proposals from Network members.

We participated in the promotion of the NLM and Academy of Physicians Foundation Information RX project in the Region.

Three GoLocal projects from Region 2 were approved by NLM:
Medical University of South Carolina and University of South Carolina – Hands on Health SC project
University of Alabama at Birmingham – for Alabama
University of Maryland, Baltimore – for Maryland

New projects funded this year include:

University of Virginia - Patient Med-Ucation: Promoting Student Wellness through MedlinePlus Will empower students to make health lifestyle choices. Will develop a trainers' module for peer health educators, provide computers for student use, and provide health information prescriptions for referral to MedlinePlus.gov. The project will run from September 30, 2003 - August 31, 2004.

Erlanger Health System - Regional Health Information Outreach Initiative: Chattanooga and North Georgia Metro Area In partnership with their HealthLink Plus program will develop two consumer health centers for the citizens of southeast Tennessee and northern Georgia. Will develop a website, provide training and provide Spanish materials and database. The project will run from October 1, 2003 - September 30, 2004.

Wicomico County Health Department -Electronic Health Information for the Public www.regionalresourcecenter.org WCHD will improve access to

health/wellness/disability-related information for local citizens. They will improve the Regional Resource Center, expand their current website, expand Internet access by purchasing a computer for the WIC center, and provide training on electronic health information resources at the Center and in homes. The project will run January 1, 2004 – June 30, 2005.

University of Virginia - Reaching Out to Underserved Seniors: Access to Electronic Health Information for the Public. The Library will educate the Jefferson Area Board for Aging (JABA) staff about accessing reliable health information online, with direct training of JABA senior clients, who will either learn to access health information resources independently, or be assisted in that endeavor by a subcontract funded training coordinator. The training coordinator will be available to give onsite assistance to seniors in using computers with Internet connectivity at four JABA centers. The project will run from January 1, 2004 – June 30, 2005.

High Plains Indian, Sappony Tribe – Health Awareness Tribal Website Will build and design a culturally sensitive and independent health information website to raise health awareness for the Native American population. The project will run from January 1, 2004 – December 31, 2004.

George Washington University - Partners for Health Information IV
<http://www.gwumc.edu/partners/index.htm> Will provide classes on tailored health resources to specific, underserved, minority clinics in DC. Will make available credible, usable resources for use by health professionals and patients of the clinics. This project will run from January 1, 2003 – September 30, 2004.

Continuing projects in year 03:

University of Tennessee Health Sciences Center – Faith-based Project
The project runs from March 1, 2003 – June 30, 2004.

University of Alabama Birmingham – Healthy Spirit Jefferson County
The project runs from October 1, 2002 – July 31, 2004.

Mountain Area Health Education Center (MAHEC)
The project runs from March 1, 2003 – August 31, 2004.

Shady Grove Adventist Hospital – Bedside Information Project
The project runs from March 1, 2003 – August 31, 2004.

University of South Florida School of Library and Information Science – Seniors Project
The project runs from June 1, 2003 – October 31, 2004.

University of Tennessee Health Sciences Center -WebHealth for Seniors Project
The project runs from March 1, 2003 – February 28, 2004.

University of Virginia Claude Moore Health Sciences Library – Expanded Partnership
<http://www.mountainlaurelcancer.org>
The project runs from March 1, 2003 – August 31, 2004.

Virginia College of Osteopathic Medicine – Health Literacy Project
<http://www.bev.net/health/index.php> The project runs from March 1, 2003 – August 31, 2004.

Western Maryland Area Health Education – Western Maryland Infohealth II
<http://health.allconet.org/> The project runs from March 1, 2003 – August 31, 2004.

Roanoke City Public Libraries – Consumer Health Project
The project runs from March 1, 2003 – April 30, 2005.

East Tennessee State University – Consumer Health Information Service
<http://qcom.etsu.edu/medlib/consumer>
The project runs from July 1, 2001 – March 31, 2004.

University of North Carolina – Chapel Hill – North Carolina Health Information Online
<http://www.nchealthinfo.org>
The project was renewed and will run from January 1, 2002 – February 28, 2005.

Completed projects include:

University of Virginia – Promotoras Project
The project ran from July 1, 2002 – September 30, 2003.

Medical College of South Carolina – Health Narratives Project
The project ran from September 30, 2002 – March 31, 2004.

Three Rivers AHEC - eHealth C.A.R.E. project
The project ran from October 1, 2002 – September 30, 2003.

Professional Associates - Youthbuilders Corps Project
The project ran from September 30, 2002 – September 30, 2003.

University of Virginia – Partnership for Cancer Information
<http://www.mountainlaurelcancer.org>
The contract runs from July 1 2001 – June 30, 2003.

George Washington University – PARTNERS III
<http://www.gwumc.edu/partners/index.htm> The project runs from September 30, 2002 – September 30, 2003.

C. Training

SE/A staff provided 89 training sessions in the Region to 450 participants. Session content included 49 PubMed activities, 27 MEDLINEplus activities, 13 ClinicalTrials.gov activities, 4 NLM Gateway activities, 6 TOXNET activities, 32 technology activities and 14 non-technology activities. See appendix ##### for more detail.

The total number of training sessions in the Region was 488. Session content included: 88 PubMed activities, 264 MEDLINEplus activities, 40 ClinicalTrials.gov activities, 8 NLM Gateway activities, 8 TOXNET activities, 289 technology and 180 non-technology activities. See appendix ##### for more detail.

Dale attended a distance education conference in Houston in the South Central Region. The conference was put together by Region 5 to include the distance education librarians/professionals from their Resources Libraries, Janet Zipser of NLM, and Maureen Czujak of the National Online Training Center.

Becky developed the new Spanish health information resources for Spanish speakers class (Vive la Vida Sana) and the “¿No Comprende? Spanish Health Information Resources for English Speakers.”

Dale and Beth attended the Public Health Task Force Train the Trainer event in Salt Lake City, UT on 11/14/2003.

Janice and Beth attended the training sessions and public library partnership subcommittee meetings in Chicago on 02/19-20/2004.

As part of our outreach program, we distributed a call for applications from SE/A network members to provide NLM system, Internet training or technology-related classes in the Region. The purpose of this program is to improve health professionals', librarians' and the public's skills in accessing electronic health information. The sessions may be hands-on practice or demonstrations if facilities are not available. SE/A Network members can apply for up to \$500 for each session. We expanded the award this year to include classes by invited instructors to assist with professional development or critical issues in information management. Funding does not cover course development costs.

We approved the following training awards:

Association of North Carolina Health and Science Libraries – US Patriot's Act and Copyright session

Mid-Atlantic Chapter of MLA - Consumer Health Information and Low Literacy Clients: Partnerships and Solutions

Mid-Atlantic Chapter of MLA – Copyright in the Digital Age

Southern Chapter of MLA - Advanced PDA

Southern Chapter of MLA - E-Librarian: Taming Electronic Resources

Alabama Health Library Association - Writing Successful National Library of Medicine Grants

Coastal AHEC and Cape Fear Community College - Introduction of Consumer Health and MedlinePlus

Foothill AHEC – Gainesville, GA to provide PubMed training at 3 technical colleges in GA.

D. Exhibits

We exhibited, and assisted at exhibits, at the following state and national meetings of health professionals: American College Health Association, Miami, FL, with SIS; Annual meeting of the National Association of Hispanic Nurses, San Juan, PR; National Association of Community Health Centers, Atlanta GA; Virginia Primary Care Association, Virginia Beach, VA; Alabama Nurses Association, Opelika, AL; D.C. Nurses Association, Washington, DC; Tennessee Hospital Association, Nashville, TN; Gay and Lesbian Medical Association, Miami, FL; American College of Clinical Pharmacists, Atlanta, GA; National Hispanic Medical Association, Washington, DC; National Student Nurses Association, Nashville, TN; and Health fair at CIIT, Research Triangle Park, NC

We exhibited at the following meetings of health consumers: Florida Senior Expo, Jacksonville, FL; Fiesta del Pueblo, Chapel Hill, NC; Maryland State Teachers Association, Ocean City, MD; Veteran's Day Pow Wow of the Mississippi Band of Choctaw Indians, Philadelphia, MS; Native American Heritage Festival, University of North Carolina, Pembroke, NC; Southern Women's Show, Memphis, TN; Congressional Black Caucus' Virgin Islands Mental Health Roundtable; St. Thomas and St. Croix, VI; and assisted SIS at the Steps to a Healthier US conference in Baltimore, MD.

We exhibited at the following meetings of information professionals: Association of Caribbean University, Research and Institution Libraries, San Juan, PR; ALA meeting, Toronto; North Carolina Library Association, Winston-Salem, NC; Mississippi Public Health Association, Biloxi, MS; Southern Chapter of the Medical Library Association, Coral Gables, FL; Mississippi Library Association, Bay St. Louis, MS; Mid-Atlantic Chapter of MLA, Philadelphia, PA; GaIN meeting/Information fair, Macon, GA; Virginia Library Association, Hot Springs, VA; Sociedad de Bibliotecarios de Puerto Rico, San Juan, PR; Public Library Association conference, Seattle, WA; Georgia Health Sciences Library Association, Lake Lanier, GA; and Florida Library Association, Daytona Beach, FL.

As part of our outreach program, we put out a call for applications from SE/A network members to exhibit at state or regional meetings of health professionals, library associations, or health consumers. Exhibiting enables Network members to promote access to electronic health information needed to make informed health decisions. At the same time, it allows the exhibitor to meet its local clients and to promote its services along with those of other Network member libraries. SE/A Network members can apply for up to \$2,000 for each exhibit.

We approved the following exhibit awards:

Magnolia Coastlands AHEC – Georgia Public Health Association, Augusta, GA, September 2-5, 2003

Presbyterian Healthcare – Southern Women’s Show, Charlotte NC, September 18-21, 2003

Mercer University School of Medicine – Medical Expo 2003 – Annual Assembly and Exhibition of the Georgia Academy of Family Physicians, Atlanta, GA, November 14-15, 2003

Mercer University School of Medicine - Georgia Association of School Nurse Annual Meeting, July 17-18, 2003, Savannah, GA

Mercer University School of Medicine -Seventh Family Connection Biennial Conference, October 19-21, 2003, Jekyll Island, GA

Mercer University School of Medicine - Georgia Nurses Association (GNA) State Convention, October 15-17, 2003, Macon, GA

University of Maryland, Baltimore - 29th Annual Baltimore Pow Wow, August 22-24, 2003, Catonsville, MD

University of Florida – Florida Nurses Association Convention, Daytona Beach, FL, September 10-11, 2003

University of Florida – North American Veterinary Conference, Orlando, FL, January 17-21, 2004

Marshall University – WV Rural Health Conference, Pipestem, WV, October 27-29, 2003

University of Virginia -Virginia Council of Nurse Practitioners Annual Spring Conference, Roanoke, VA, March 10-12, 2004

Virginia Commonwealth University - Virginia Chapter of the NAACP, Richmond, VA- October 31 - November 1, 2003

Virginia Commonwealth University - Virginia Library Association, Hot Springs, VA, November 5-7, 2003

Mercer University - Georgia Rural Health Association Annual Meeting, Cordele, GA, October 6-8, 2003

University of Tennessee Graduate School of Medicine – 2003 Tennessee Nurses Association Annual Convention, 11/14/2003

Mercer University for the Georgia Association of School Nurses, Savannah, GA, 07/22-24/2004

Mercer University for the 2004 AAMC Southern Group on Educational Affairs meeting, Savannah, GA, April 15-17, 2004

Mercer University for the Georgia Hospital Association Annual Convention and Exposition, Atlanta GA, February 17, 2004

Alabama Health Libraries Association for the Alabama Library Association meeting, Montgomery, AL, April 20-24, 2004

University of Tennessee Pendergrass AG-VET MED Library for the Tennessee Veterinary Medical Association meeting, Nashville, TN, March 5-7, 2004

Three Rivers AHEC – Georgia Public Health Association, Savannah, GA, September 7-10, 2004

Forsyth Medical Center – WXII Healthy Living Fair, Winston-Salem, NC, February 28, 2004

University of South Carolina - South Carolina Medical Association, Charleston, SC, March 25-28, 2004

University of South Carolina - South Carolina Assistive Technology Expo, Greenville, SC, March 30, 2004

Northwest AHEC - North Carolina Public Health Association meeting, New Bern NC, August 25-26, 2004,

Northwest AHEC - North Carolina Medical Association meeting, Pinehurst, NC, November 11-14, 2004

Northwest AHEC - Emery Miller Medical Symposium, Myrtle Beach, SC November 2-6, 2004

East Tennessee State University, Rural Health Association of Tennessee – Chattanooga, TN, December 1-3, 2004.

Three Rivers AHEC - 3rd Annual Aligning Faith and Health: Seasons of Opportunity Barnesville, GA, May 12-14, 2004

Volunteers at this year's exhibits included:

Sara Adcock, Liz Serpa, Deborah Lawless, Roxanne Nelson, Jane Bridges, Beverly Murphy, Barbara Zimmerman, Rachel Wilfert, Ellen Adkins, Linda Frank, Christie Silbajoris, Ruth Smith, Ed Dzierzak, Martha Earle, Sandy Oelschlegel, Virginia Cairns, Margarette Dodd, Priscilla Stephenson, Jan Orick, Lin Wu, Brenda Greene, Mary Lillian Randle, and Mary Virginia Taylor, and Susan McCullough.

Presentations at national meetings included:

Dale, Bryan and Toni submitted a poster for the annual meeting of the Gay and Lesbian Medical Association.

Toni participated on a panel at the National Association of Hispanic Nurses annual meeting in San Juan. She presented NLM online databases.

Janice presented NLM Resources for Health Education and Research at the Association of Caribbean University, Research and Institutional Libraries meeting, San Juan PR, June 3, 2003.

Classes were provided at the following national meetings:

Dale and Toni provided mini-workshops were presented at the National Student Nurses Association meeting.

Toni submitted a list of a potential national shows for 2004-2005 to the Network Office.

We sent an email to the resource library directors asking them to provide names for a speaker's bureau that NLM wants to develop for health professional association meetings. Submissions were forwarded to the National Network Office.

Toni worked on a revision to the exhibits manual. She received input from Keith Cogdill and Joseph Charuhas of NLM and Kay Deeney at UCLA. The latest version is on the staff site. She also completed a regional exhibit manual.

E. Technology Awareness

We completed our pilot project with 17 electronic document delivery projects libraries in Florida and Tennessee. We opened the award to all Network libraries and funded an additional 15 projects this year.

Bryan resigned his position of Technology Coordinator in February and we re-assigned Dale Prince to the job.

Colette was selected to serve on the on Network WEB Stoc committee.

Bryan sent "Of Interest..." messages to the nnlm-sea list throughout the year. Topics covered health care, technology, Internet issues and announcements.

Bryan was a speaker and attendee at the Institute for Defense & Government Advancement meeting. He also provided a talk on Infra Red (IR) ports and how medical students can use them at East Tennessee State University.

Janice attended the Open Access Forum, partially funded by the SE/A, in Atlanta, GA on 01/07/2004.

Bryan provided in-person, telephone and email consultations on technology issues throughout the year.

As part of our outreach program, we put out a call for applications from SE/A network members to promote the use of information technology to improve access to health information, introduce new technology, or introduce new uses of old technology for health professionals or health consumers. A \$5,000 maximum funding limit was made available to requestors for programs or cybercafes.

We approved funding for five technology awareness conferences:

University of Virginia InfoFair, 10/01/2003

Northwest AHEC CyberCafe at the Emory C. Miller Symposium, 08/04-08/2003

Mercer University 20th Anniversary of GaIN Meeting and Technology Awareness Conference, 10/30-31/2003

Flagler Hospital, St. Augustine, FL, 03/2005

Emory University – Open Access Forum, Atlanta, GA, 01/07/2005

F. Library Improvement

We funded 3 new three new library improvement projects this year:

Mount Sinai Medical Center, Miami FL for a consumer health library. The project will run from 08/01/2003 – 07/31/2004

Saint Joseph's Mercy Foundation, Atlanta for a consumer health library. The project will run 12/01/2003-11/30/2004.

Southeastern Regional Medical Center, Lumberton, NC for a consumer health library.
The project will run 01/01/2004-12/31/2004.

The University of South Alabama Knollwood Hospital project is delayed due to construction.

Completed library improvement project is:
Pungo District Hospital

G. Connections

Connections were supported through our subcontracting efforts.

III. Staffing

Current staff includes:

Director – MJ Tooey

Executive Director - Janice Kelly

Outreach Coordinator - Toni Yancey

Outreach Coordinator – Open

Network Access Coordinator - Beth Wescott

Consumer Health Outreach Coordinator – Jana Leibermann

Technology Coordinator – J. Dale Prince

Specific Populations Coordinator – Becky Hebert

IT Support Assistant - Colette Becker

Secretary - Evelyn Peyton

Secretary - Mary Ruth Collins

Resignations this year include:

Bryan Vogh – Technology Coordinator

Jana Liebermann – Consumer Health Coordinator – effective June 30, 2004

Reassignments:

Dale Prince from Outreach Coordinator to Technology Coordinator

Open positions:

Outreach Coordinator